



# The Connection

An ISDH-sponsored Care Coordination newsletter

**Volume 1, Issue 2    March 2007**

## **January Trainings – Helpful and Informative**

The trainings held in January consisted of an overview of the new Medical Services Manual and application, the new Care Coordination Policies and Procedures Manual, the new CC intake, and the new version of the CaseManager database. The reasoning for this was to ensure that all staff involved in care coordination had a baseline of knowledge and to clarify

several issues that caused confusion in the past. Also due to the new model of service delivery in Marion County, staff members at the clinical sites will now use CaseManager so that all four Marion County sites will be networked. These trainings provided opportunities for discussion and resulted in an improved understanding of the care coordination program

for all involved. Positive feedback was received from several participants. They felt that the training was informative and helpful. Three mandatory regional trainings are scheduled for March 2007 and will cover techniques to encourage medication adherence in clients and an overview of the Social Security Disability program.



## **Inside this issue:**

|   |          |
|---|----------|
| Neal Carnes— HIV Medical Services Program Manager | <b>2</b> |
| Darin Foltz—SPSP Program Manager                  | <b>3</b> |
| CAB Vacancies                                     | <b>3</b> |

## **New Version of CaseManager Set For Mid-March**

Phil Potosky, the creator of the CaseManager database, has been busy updating the system and making additional changes. There was some great input from care coordinators at all three trainings. Many ideas were considered and changes to the system were made based on these suggestions. The new and

improved version will be piloted in February by Positive Link in Bloomington to ensure that it is working properly before all sites receive the final version. ISDH anticipates that the new version will be rolled out to all sites by mid-March.

### **New Care Coordinators**

- Thomas Burton
- Wanda London
- Leeah Hopper
- Elaina Turner

See the back page for bios of our new colleagues!

## **Introducing the new HIV Medical Services Program Manager- Neal Carnes**



Hello, this is Neal Carnes. I started as the HIV Medical Services Program Manager for ISDH in January 2007. I bring ten years in HIV/AIDS professional and volunteer experience to the position. After graduating from Indiana University-Bloomington (IUB) with a BS in Secondary Education, I accepted a position with Washington, DC's Whitman-Walker Clinic. As the Outreach and Communications Specialist, I oversaw safer sex supply and information distribution in the District's gay bars, clubs and bathhouses. In addition, I ran a program assisting male sex workers to manage their risk behaviors and worked on community-based media campaigns. Upon returning to IUB as a graduate student I wrote a successful grant to Chancellor Kenneth Gros Louis to begin an HIV prevention program working with gay and bisexual men as well as women with multiple STD diagnoses. I went on to pilot a prevention counseling and testing program working with street-based sex workers back in Washington, DC. Then in 1998 I relocated to San

Francisco whereupon I got a job with the University of California at San Francisco's Center for AIDS Prevention Studies managing recruitment and retention on two clinical trials investigating ways to assist people living with HIV/AIDS. Between 2003-2004, I managed outreach and education for HIV vaccine development at the Vaccine Research Center-National Institutes of Health.

These professional experiences complement a number of volunteer efforts I assisted with over the years. For example, I started an Education Committee producing cutting-edge materials targeting "high risk" gay and bisexual men for Brother, Help Thyself: a DC/Baltimore-based charitable and service organization. I coordinated fundraising volunteers for a San Francisco AIDS hospice and served as Volunteer Coordinator for a number of charitable events raising funds for local HIV/AIDS organizations. Over the years, I have come to believe Mahatma Gandhi was right when he said, "You must be the change you wish to see in the world." May its essence continue to serve me and all of us working in HIV/AIDS until this pandemic is a chapter in the history books. I look forward to working with each and every one of you in providing the treatment and care people living with HIV/AIDS need and deserve. To that end, you can reach me at 317-233-7450. Cheers, Neal Carnes

## Introducing the new SPSP Program Manager—Darin Foltz



Hello. My name is Darin Foltz. I am the new Special Populations Support Program Manager for ISDH. Upon graduation from Anderson University in 2000, I began working in adult case management in my hometown of Anderson, Indiana, where I have resided most of my life. During this time, I gained valuable experience

providing various case management services to mentally ill and/or drug addicted individuals. After approximately two years working with this population, I accepted a job in Grant County, which allowed me to help children and families working as a Family Behavioral Specialist. This job required some traditional case management activities but also utilized a strength-based behavioral modification model and individual/family counseling components. Referrals to our Family Behavioral Program came from various sources in the community and the issues were broad in scope ranging from minor school problems to severe mental illness and /or addiction problems. Additionally, while in college, I was able to gain more valuable experience participating in various internships which allowed me to work in a treatment facility and also a half-way house for males with severe addictions issues.

I am new to the field of HIV, but am eager to learn all that I can so that we can work together to provide the best support and services possible for those we serve. I look forward to meeting with all of you in the future.

## CAB Needs Your Help

The Statewide HIV Consumer Advisory Board provides opportunities for consumers to have meaningful input into the development of policies and programs to address their needs. To truly accomplish this mission, we depend on care coordinators to discuss CAB to consumers throughout the year and put them in contact with their district representative. If you have any questions concerning CAB, please call Serina Kelly, HIV Services Advisory Board Liaison, at 317/233-7744.

### Current CAB representatives:

District 1 – Gary – Brad James – 219/898-3210

District 2 – South Bend – **Currently vacant**

District 3 – Fort Wayne – Bill Leisman – 260/422-3480

District 4 – Lafayette – Jeff Wolfe – 765/497-6425

District 5 – Muncie – **Currently vacant**

District 6 – Anderson – **Currently vacant**

District 7 – Indianapolis – Kem D. Moore – 317/924-2169

District 8 – Terre Haute – Marie Myers – 765/832-6021

District 9 – Richmond – **Currently vacant**

District 10 – Bloomington – Ernie Frye – 812/929-0571

District 11 – Jeffersonville – Tony Ellis – 502/548-5288

District 12 – Evansville – Jackie Cherry – 812/985-0150

At-Large North – Jack Steele – 260/409-1523

At-Large Central – Brian Fisher – 317/255-4765

At-Large South – Randy Lewis – 812/204-8562

**Indiana State Department of Health—  
Division of HIV, STD, & Viral Hepatitis**

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Indiana State  
Department of Health

## Mission Statement

HIV Care Coordination is a specialized form of case management. Its mission is to assist those living with HIV disease with the coordination of a wide variety of health and social services. The program consists of goal-oriented activities that serve to locate, facilitate access to, and monitor the full range of HIV-related services in cooperation with the client.

It encourages the most cost-effective use of medical and community resources and promotes the overall well-being of the individual. It respects cultural diversity, emphasizes confidentiality, and strives to ensure the client's freedom of choice and self-determination. Its comprehensive and compassionate services are rendered in a safe, secure, and non-judgmental environment and are provided without cost to the client.

## Find us online at:

<http://www.in.gov/isdh/programs/hivstd/index.htm>

## Introducing Our New Care Coordinators

My name is Leeah Hopper and I graduated from Indiana University South Bend in December 2005 with my bachelors in psychology and I am currently enrolled in the Nursing program as well at IUSB.

In September 2006 I extended my family when I married my boyfriend of six years and got a puppy who I consider to be my baby. I came to AM/AA through two coworkers that I met at my previous job. When the position became available here, they both asked me to apply which I did and a couple months later started working here. Working here is more than just a job, it is learning experience. Each day is different and ever changing. By working here you always know that you are part of the solution that may help your client to live a better life..



My name is Elaina Turner and it is a great pleasure to be working for the AIDS Task Force. I recently graduated from Indiana University of Ft. Wayne with a Bachelor of Science degree in Public Affairs with a concentration in Health Care Management. I have been

somewhat of a health freak my entire life. Initially I wanted to be a doctor but found that the service

side of health care would be better for me. My family and I will always be grateful for the AIDS Task Force. My brother who recently passed away was truly blessed by his case manager who now works very close with me. He would always tell us how much he enjoyed talking to her. This is what sparked my interest in the Task Force. I've always wanted to be of help to others. Knowing that I have made someone's life a little easier makes me a happier person.



My Name is Thomas Burton and I would like to introduce myself as the newest member of the Care coordination Team. This will be my first time as a care coordinator working and providing services specifically for the HIV/AIDS population.

I'm a native of Cleveland, Ohio. I have a Bachelor of Arts Degree in Social Work from Antioch College in Yellow

Springs, Ohio. I have experience in child case management, counseling, social work and health case management. I worked as a substitute teacher for the Gary Light-house Charter Schools before coming to the Aliveness Project.



Hi, my name is Wanda L. London and I would like to introduce myself as the newest member of the Care Coordination team. I am not a stranger to the Aliveness Project team. I have been part of The Aliveness Project's team in several different capacities since 1997.

I am a native of Hammond, Indiana. I have a Bachelors Degree in Business Management emphasis Personal Management from National University in Southern California. I've been employed in the field of social work for over 20 years.